Objective	Target	Target scope	Base year	2025 result
Paper reduction in logistics centres	0.59 sheets per object (s/o) per signature (relative metric) in 2025	Logistics	2022	Target achieved 0.59 sheets per object (s/o) per signature (relative metric)
Digitisation of waybills	Completion of the waybill digitisation project by 2026	Post offices	2025	New
Full Digital Project for Legal Value Postal Services	12 million paper return postcards digitised near real time by 2026	Post offices	2025	5 million paper return postcards digitised near real time
Document dematerialisation	Completion of the document dematerialisation project by 2027	Post offices	2023	Dematerialisation of a first set of forms for retail customers started
Reducing plastics in the business offer	Annual maintenance of packaging made of 60% recycled, recyclable and reusable material	Services	2025	Packaging made of 60% recycled, recyclable and reusable material was used in 2025
100% green and plastic-free packaging in retail and small business offers	Extension of the offer to all Post Offices by 2026	Post offices	2025	4,000 Post Offices enabled
Increasing the number of cards made of environmentally sustainable material	20 million eco-friendly cards by 2026	Products	2020	20.4 million
Increase contactless transactions	1.9 billion annual transactions by 2026	Services	2022	1.85 billion
Project "Scarpa vecchia fa buon gioco" (Old shoe makes good game)	4,000 kg of safety shoes to be collected and material to be sent for recovery and reuse by 2025	The whole country	2024	Over 11,000 kg of shoes recovered and sent for reuse in 2025
	5,000 kg of shoes disposed of in 2026	The whole country	2025	New
Valori Ritrovati	Management process review and renewal of memorandum of understanding by 2025	The whole country	2024	Completed the revision of the operational management process and renewed the memorandum of understanding with Caritas and other Third Sector bodies
Encouraging sustainable practices and circular economy through Postalo	Increase registered users +10% by 2026; Advertisement increase +20% by 2026	Poste Italiane	2025	New